

# GRETA NASI

## Greta Nasi

Researcher unique identifier: <https://orcid.org/0000-0002-6587-4943>

URL for web site: [faculty.unibocconi.it/gretanasi](http://faculty.unibocconi.it/gretanasi)

### EDUCATION

- 2021 Executive Education Certificate in Cybersecurity: the intersection of policy and technology, Harvard Kennedy School
- 2001 - 2004 Ph.D in Public Management, University of Parma, Italy  
Thesis: "Innovazione e strategie per il governo degli enti locali: il ruolo dell'e-government" (Innovation strategies for managing local governments: the role of e-government). PhD Supervisor: Marco Meneguzzo, Università di Roma 2 – Tor Vergata, Italy
- 2002 – 2003 Master of Public Administration, Maxwell School of Citizenship and Public Affairs, Syracuse University, USA. Concentration: Technology and Information Management
- 1994 – 1999 Bachelor of Science in Economics of Public Administrations and International Institutions, Bocconi University, Milan Italy

### CURRENT POSITION(S)

- 2023- Visiting Scholar at the Center for Technology in Government, University at Albany, USA
- 2023 Consultant with the United Nations Interregional Crime and Justice Research Institute (UNICRI)
- 2023 Expert with the European Agency for Cybersecurity (ENISA) on cryptography market analysis
- 2019 – Director of the M. Sc. In Cyber Risk Strategy and Governance, Bocconi University and Polytechnic of Milan
- 2017 – Director of Research for Government, SDA Bocconi School of Management, Italy
- 2017-2018 Director of the Master of Public Administration
- 2016 – Director of the Executive Master in Management of International Organizations, SDA Bocconi School of Management, Italy
- 2011 – Associate Professor of Public Administration, Department of Social and Political Sciences, Bocconi University, Milan, Italy

### PREVIOUS POSITIONS

- 2023 Consultant with United Nations Interregional Crime and Justice Research Institute.
- 2022 Expert with the European Agency for Cybersecurity (ENISA) on cloud security market analysis
- 2016 – 2019 Coordinator of City Management and Competitiveness Concentration, MPA, SDA Bocconi School of Management
- 2013 Expert with the OECD, to support the establishment of the Observatory of Public Sector Innovation, OPSI
- 2012 – 2016 Director of Public Management and Policy Department, SDA Bocconi School of Management (SDA Bocconi), Italy
- 2005 – 2011 Assistant Professor of Public Administration, Bocconi University, Italy
- 2004 – 2006 Coordinator of the Master of Public Management, SDA Bocconi, Italy
- 2005 - SDA Professor, SDA Bocconi School of Management
- 2004 – 2005 Post-doc fellow at the Institute of Public Administration and Healthcare, Bocconi University, Italy
- 2004 – 2012 Assistant to the Director of the M. Sc. in Economics and Management of Public Administrations and International Organizations, Bocconi University, Italy
- 1999 – 2005 Research Fellow, Research Centre on Health and Social Care Management (CERGAS), Bocconi University and SDA Bocconi School of Management

**FELLOWSHIPS**

2016 – Honorary Fellow, Business School of the University of Edinburgh, UK

**AWARDS, SCHOLARSHIPS AND PRIZES**

- 2024 2024 Best Paper Award Urban Governance 2022 paper “The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities.” Urban Governance, (co-authors Gasco Hernandez, M., Cucciniello, M., Hiedemann, A.)
- 2019 Bocconi Award for Ph.D. Teaching Excellence
- 2016 Emerald Citations of Excellence for 2016 for the 2013 paper “A New Theory for Public Service Management? Toward a (Public) Service-Dominant Approach”, American Review of Public Administration
- 2015 Runner-Up Prize for 2015 Best Paper of Public Management Review “Coordination Mechanisms for implementing complex innovations in the healthcare sector” Public Management Review Vol. 17, Issue 7 p.1040-1060
- 2013 Award of the Maxwell School E---PARCC Collaborative Governance Initiative Competition for the Case Study “Oltre la norma!” Collaborating for the reconstruction of Teatro Petruzzelli in Bari
- 2010 Best Paper Giovani, Accademia Italiana di Economia Aziendale (Best Junior Researchers Paper; Italian Academy of Management)
- 2002 – 2003 Fulbright Scholarship
- 2002 – 2003 Full Tuition Scholarship, Maxwell School of Citizenship and Public Affairs, Syracuse University, USA

**SUPERVISION OF GRADUATE STUDENTS AND POSTDOCTORAL FELLOWS**

- 2020 - 2024 Ph.D. Supervisor Juan Pablo Riparmonti Ph.D. in Public Policy and Administration. Focus of research: Trust in government
- 2017 - 2020 Ph.D. Supervisor of Mr. Riccardo Novaro, Ph.D. in Public Policy and Administration. Focus of research: Transparency and whistleblowing in the public sector
- 2018 - Supervisor of two (in sequence) part-time Research Assistants, Co-Val (Understanding value co-creation in public services for transforming European public administrations) EU H2020 funded project, at Bocconi University, Italy
- 2013 - 2016 Supervisor of one full-time Research Assistant, LIPSE (Learning from Innovation in Public Sector Environments) EU FP7 funded project, at Bocconi University, Italy
- 2012 – 2016 In charge of the hiring and professional development of the junior faculty of the Department of Public Management and Policy at SDA Bocconi School of Management
- 2011 – 2013 Supervisor of one full time Junior Research Fellow and one full time Post-Doctoral Fellow to study the impacts of Electronic Patient Records
- 2004 – I have supervised more than 150 Masters and Bachelor Theses focusing on public administration topics, Bocconi University, Italy

**CURRENT TEACHING ACTIVITIES**

- Course director “Institutional scenarios for cyber risks”, “Resilience of critical infrastructures”, “Public Management for competitiveness” (Msc Level), Bocconi University, Milan, Italy
- Course director “Innovation in the public sector” (Msc Level and Post-graduate Level), Bocconi University and SDA Bocconi School of Management, Milan, Italy
- Course director “Public Administration” and “Advanced topics in public administration” (PhD Level), Bocconi University, Milan, Italy
- Course director “City competitiveness” and “Co-production in service excellence”, (Post-graduate level), SDA Bocconi School of Management, Milan, Italy
- Course director - Class in Distance learning - “Economia e management delle amministrazioni pubbliche” (Public Management taught in Italian) (BSc level), Bocconi University, Milan, Italy

### **PAST TEACHING ACTIVITIES (Abridged list)**

Course director “Innovation in the public sector” , “Business-government relations”(PhD Level), Bocconi University, Milan, Italy 2016-2019

Course director “E-Health” (2000-2015) and “E-government strategies” (2005-2013) (Post-graduate level), Bocconi University and SDA Bocconi School of Management, Milan, Italy 2000-2015

ICT for Managers, MBA in International Organizations, University of Geneva, 2008

Visiting Professor at the MBA, School of Management, University of London at Royal Holloway, 2007

Project Management, Master of Health Information Management, (Post-graduate level) Erasmus University Rotterdam, 2005-2008

### **ORGANISATION OF SCIENTIFIC MEETINGS (selected meetings)**

Member of the organizing committee of:

- 2025 HICSS 58 co-chair Mini track Cybersecurity and Privacy in Government
- From 2022 -Research Colloquium Agile and Digital Government to support and mentor Ph.D. students and junior faculty interested in digital transformation in the public sector.
- European Safety and Reliability Conference ESREL 2024 - Resilience of Cyber-Physical Systems (CPSs) to security attacks
- HICSS 57 Chair of the Symposium Co-creating value in cybersecurity.
- From 2022 Co-chair Special Interest Group Agile and Digital Transformation in Government, IRSPM
- Public Service Innovation Conference PUBSIC 2015-2017-2018-2019-2023-2024
- The 10th Transatlantic Dialogue: From Public Administration to XXI Century Collaborative Administration – The role of public networks, hosted by Università della Svizzera italiana in Lugano, Switzerland, June 5th-7th 2014

### **MEMBERSHIPS OF SCIENTIFIC SOCIETIES**

2013 Member of the Associate Group of the Observatory of Public Sector Innovation, OECD

2012 - 2017 Member of Board of International Public Management Research Society

Current Member of IRSPM and Public Management Research Association

### **EDITORIAL RESPONSIBILITIES**

Member of the Editorial Boards of : (i) Journal of Comparative Policy Analysis (2005-2018); (ii) Public Management Review (since 2012); (iii) Journal Public Management Review (since 2015); (iv) Book Review Editor of the International Public Management Journal (since 2018); (v) Korean Journal of Policy Studies, since its founding.

*Reviewer* of many public administration and policy journals.

### **COMMISSIONS OF TRUST**

2018– 2022 Member of the Independent Evaluation Committee of the City of Piacenza, Italy

2014 – 2023 President of the Independent Evaluation Committee of the City of Milan, Italy

### **MAIN RESEARCH AND ADVISORY PROJECTS ONGOING**

2021 – Italian Central and Local Governments – Role: Coordinator of Bocconi team for change management to the adoption of cloud solutions (Agencies: INPS - Italian Social Security Agency; AGID – Italian Agency for Digital Transformation; INAIL National Institute for Insurance against Accidents at Work)

2020 - Coordinator European Digital Innovation Hub - AI-PACT Artificial Intelligence for public administration connected

2020 – JRC ELISE Lot 1 - Leveraging the power of location information and technologies to improve Public Services at Local Level – Role scientific coordinator and researcher – the focus of analysis determinants, barriers, the value of adoption of location-enabled public services

## EARLY ACHIEVEMENT TRACK RECORDS

### Up to ten representative publications

All journal publications are closely related to my research topics.

1. Osborne, S. P., Nasi, G., & Powell, M. (2021). Beyond co-production: value creation and public services. *Public Administration*. <https://doi.org/10.1111/padm.12718>
2. Nasi, G., Cucciniello, M., & Degara, V. (2018). Evaluation of Innovation Performance in the Public Sector: A Systematic Review of Studies. In *Outcome-Based Performance Management in the Public Sector* (pp. 203-224). Springer, Cham.
3. Porumbescu, G., Bellé, N., Cucciniello, M., & Nasi, G. (2017). Translating policy transparency into policy understanding and policy support: Evidence from a survey experiment. *Public Administration*, 95(4), 990-1008.
4. Nasi G. Cucciniello M, Guerrazzi C, (2015) The performance of mhealth in cancer supportive care: a research agenda. *Journal of Medical Internet Research*, Vol. 17.1 , e9-e9
5. Cucciniello M, Guerrazzi C, Nasi G, Ongaro E. (2015). Coordination Mechanisms for implementing complex innovations in the healthcare sector. *Public Management Review* Vol. 17, Issue 7 p.1040-1060 (Runner-up prize for best paper in PMR 2015)
6. Cucciniello M, Nasi G. (2014) Evaluation of the impacts of innovation in the healthcare sector: a comparative analysis, *Public Management Review* Vol. 16, Issue 1 p. 90-116
7. S.P. Osborne, Z. Radnor, G. Nasi (2013). A New Theory for Public Service Management? Toward a (Public) Service-Dominant Approach. *The American Review of Public Administration*, vol. 43, pp. 135-158 (Emerald Citations of Excellence Award for 2016)
8. Cristofoli D., Nasi G., Turrini A., Valotti G., (2011) Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership, *Governance*, Vol.24, Issue 2, p.261–283.
9. Nasi G., Cristofoli D., Frosini F., (2011) On line service provision: are Municipalities really innovative? The case of Municipalities in Italy, *Public Administration*, Vol. 89, Issue 3, p. 821–839
10. Turrini A., Cristofoli D., Frosini F., Nasi G., (2010) Networking literature about determinants of network effectiveness, *Public Administration*, Vol. 88, Issue 2, p.528-550 cit.

### Invited presentations

#### *Research Visits (selected)*

Visiting Scholar at the Wagner Graduate School of Public Service, NYU, 1 month (2014); Economics Department, City College of New York (CUNY), 2 months (2008); the Center for Public Services Organizations, School of Management, University of London at Royal Holloway, 2 months (2007)

#### *Selected recent invited presentations:*

1. February 2024, KU Leuven, Cyberspace and the policy implications: Lessons from the essential service cyber attacks
2. 2022 Hertie School of Governance, Berlin What government should know about citizens' preferences and behaviours.
3. May 13th 2022, Administración Pública CIDE, What governments should know about citizens' expectations
4. May 11<sup>th</sup>, 2022, ADMINISTRAÇÃO PÚBLICA PORTUGUESA NO SÉC. XXI, Redesigning digital services
5. October 6<sup>th</sup>, 2021 Hertie School of Governance, Center for Digital Governance Research Colloquium (virtual) *Re-designing public services after Covid-19*
6. June 11, 2019 School of Government and Center for European Studies, University of South Carolina *Understanding what fuels citizens' engagement: evidence from a European Research project*
7. October, 25 2018 University of Palermo, Italy Key note speaker at the International Symposium on *Implementing collaborative governance. Models, experiences and challenges to foster policy coordination, and to enhance sustainable community outcomes and public value generation*
8. January 16, 2018 Centre for Service Excellence, University of Edinburgh Business School *Using technology to support service user engagement and co-production in integrated health and social care services*

#### *Invited seminar presentations:*

1. February 7, 2017 Seoul National University, Graduate School of Public Administration, *Determinants and barriers of ICT-driven social innovation in the public sector: a comparative empirical analysis*
2. January 21, 2016 Lee Kwan Yew School of Public Policy, NUS, *Evaluation of innovation performance: its importance for the public sector*

### **Leadership and contribution to the early career of excellent researchers**

The research assistants I advised through research projects I have been involved in have been placed in high quality PhD programs (e.g., Bazurli is a PhD candidate in Political Science and Sociology at the Scuola Normale Superiore, Florence; Novaro recently obtained a post-doc post at the Scuola Superiore Sant'Anna of Pisa, Guerrazzi obtained her PhD in Healthcare Management at the University of Alabama at Birmingham and she is assistant professor at Widener University).

The post-doc researcher I supervised is currently Senior Lecturer at the Business School of the University of Edinburgh and she is one of my co-author (Cucciniello).

As Director of the Public Management and Policy Department and now as Director of Research for Government at SDA Bocconi I have supervised the junior faculty members counseling them on their research interests and career development. Some of these young faculty members were placed in Ph D programs (e.g. Tantardini got his Ph D from Florida International University and he is now Assistant Professor of Public Administration at Penn State). In addition, to enhance their international scientific exposure I have been organizing research workshops with senior scholars and journal editors. The latest workshop has been held this past January (Jan. 10th-13th 2018) when I hosted about 30 scholars from Europe, North America and South Korea in the field of public administration and policy discussing their research projects and latest papers to exchange views and explore research collaboration opportunities. In January 2019 I organized and hosted the PUBSIC conference in Milano which was attended by over 100 scholars focusing on public sector innovation. Ph D candidates from the Bocconi Ph D program in Public Policy and Administrations where I teach were also invited to discuss their works.

### **Institutional roles and responsibilities**

I am currently the Director of Research for Government at SDA Bocconi School of Management at Bocconi University. In this role, I have the responsibility for leading the research strategy on public administration, policy and management of the School. I work closely with the faculty and the Dean and Associate Deans, and I play a central role in the strategic development of research opportunities for the faculty. I recently established a panel of Italian public managers to conduct survey experiments on various topics. This is also going to be beneficial for this proposal. To set up the panel I take advantage of the community of more than 5000 public and non-profit managers that are affiliated with the School for executive education purposes. Between 2012 and 2016 I served as Director of the Department of Public Management and Policy of SDA Bocconi. In that role, I was in charge of the faculty development (about 65 FTE members including Tenured and Clinical professors) and a network of about 80 experts. I have also been in charge of re-designing the post-graduate and executive education programs shifting from a domestic offer to an international one. This meant new hiring, re-locating faculty members who were not proficient in English; supervising benchmark initiatives to design new programs as the Master of Arts Management and Administration; the Master of Public Administration and the Executive Master of Management of International Organizations (EMMIO). Lastly, as part of my role I have been in charge of drafting partnerships with governments (e.g. the Academy of Public Administration of the Republic of Kazakhstan, the Korean Development Institute School of Public Policy and Management, the Georgian Institute of Public Administration) and international organizations (e.g. the United Nations Staff System College - UNSSC and the International Training Center of the International Labor Organizations - ITC-ILO, our co-founding partners of EMMIO; the United Nations Population Fund - UNFPA).

Lastly, for the past four years I served as member of Joint Committee evaluating the programs of the Bocconi Graduate School, and I was appointed by the Rector of Bocconi University as coordinator of the Bocconi for Digital Public Administration Award. It is a competition (with monetary prize of 35,000€) open to university students from all universities from around the world interested in solving public administration wicked problems through digital transformation. The competition is still on going, we received 42 projects, involving 129 students and 16 universities from 6 countries.

I have been designing and launching the Master of Science in Cyber Risk Strategy and Governance jointly with

the Polytechnic of Milano. This is the first joint program Bocconi University launches. I have involved in the planning and design of the program; the drafting of the required documents for submitting the program for approval to the Ministry of Higher Education in Italy. In addition, I have been meeting with potential donors to offer scholarship and research funds for the program. The program was launched in September 2019 with 18 full tuition scholarship dedicated to participants to the program.

### Research and advisory projects

I carry out several scientific, applied research and advisory projects in the field of digital transformation of public services, cybersecurity, change management and capacity building for governments with Italian and European institutions. In my capacity I coordinate the project as principal investigator, I design the study and coordinate data collection and reporting. I actively support institutions in needs assessment for digital transformation and cybersecurity, to set up their strategy and to implement actions in line with their goals. I also support the evaluation processes.

### Ongoing and past grants and funding

#### On-going competitive grants

<i>Project Title</i>	<i>Funding source</i>	<i>Amount (Euros)</i>	<i>Period</i>	<i>Role of the PI</i>	<i>Main focus of the project</i>
AI-PACT – European Digital Innovation Hub Artificial Intelligence for Public Administrations Connected	EU DIGITAL-2021-EDIH-01	1 553 948.16 € to the Bocconi team (overall grant 5 722 583.63 €)	<b>*Seal of Excellence awarded in 2022</b>  Project financed and runtime August 2023-December 2025	Coordinator of the consortium and Principal Investigator of the Bocconi team	Artificial intelligence frameworks and capacity for public administrations
INCENTIVE Establishing Citizen Science Hubs in European Research Performing and Funding Organisations to drive institutional change and ground Responsible Research and	EU SwafS-23-2020	136,000€ to the Bocconi team (overall grant EUR 1 499 458.75)	February 2021-Jan 2024	Coordinator and Principal Investigator of the Bocconi team	Institutional change in the establishment of citizen science hubs

GRETA NASI

Innovation in society.					
Global resilience for national cybersecurity: strengthening the interconnections among actors	US Mission to Italy	77,509.30 \$	September 2022- July 2023	Coordinator and Principal Investigator	Unlocking policy framing in cyberspace in the context of national security

**Selected Past Grants**

<i>Project Title</i>	<i>Funding source</i>	<i>Amount (Euros)</i>	<i>Period</i>	<i>Role of the PI</i>	<i>Topic of research</i>
Redesigning Municipal Services to Create City Value in the Aftermath of Covid-19	US Mission to Italy	18,340\$	July 2020- August 2021	Coordinator and Principal Investigator	Design strategies for digital public services
Co-Val Understanding value co-creation in public services for transforming European public administrations	EU H2020 CULT-COOP-11-2016-2017	232,937€ to the Bocconi team (overall grant 4,461,508€)	November 2017- October 2020	Coordinator and Principal Investigator of the Bocconi team	Conceptualising value co-creation in public service delivery
Leveraging the power of location information and technologies to improve Public Services at Local Level	Joint Research Centre - ELISE Lot 1	87,000€ to the Bocconi team (overall grant 400,000€ )	January 2021- December 2022	Scientific coordinator of the project, Principal investigator of the Bocconi team	Determinants, barriers, the value of adoption of location-enabled public services
LIPSE - Learning from innovation in public sector environments	EU FP 7 Framework - Social Innovation Research	198,289€ to the Bocconi team (overall project 3,168,998€)	February 2013-July 2016	Coordinator and Principal Investigator of the Bocconi team	Study of determinants and barriers of upscaling ICT innovations in the public sector
COCOPS - Coordinating for Cohesion in the Public Sector of the Future	EU FP 7 Framework - Socio-economic sciences and humanities	163,160 € to the Bocconi team (overall project 3,394,527€)	January 2011-June 2014	Co-Principal Investigator of the Bocconi team	Study of governance and business models of regional governments adopting technologies for delivering services

## Full list of publications

## Articles in international refereed journals and conference proceedings

1. Novaro, R., Nasi, G., Cucciniello, M., & Grimmelikhuijsen, S. (2023). The power of framing: The role of information provision in promoting whistleblowing. *Public Administration*.
2. Bellé, N., Belardinelli, P., Cucciniello, M., & Nasi, G. (2023). Experimental evidence on the determinants of citizens' expectations toward public services. *Public Administration Review*.
3. van Kessel, R., Srivastava, D., Kyriopoulos, I., Monti, G., Novillo-Ortiz, D., Nasi, G. Milman, R., ... & Mossialos, E. (2023). Digital health reimbursement strategies of 8 European countries and Israel: scoping review and policy mapping. *JMIR mHealth and uHealth*, 11(1), e49003
4. Nasi G., Choi, H. (2023) Design strategies for Citizen Strategic Orientation, *Public Management Review*
5. Osborne, S. P., Cucciniello, M., Nasi, G., & Zhu, E. (2022). Digital transformation, artificial intelligence and effective public services: challenges and opportunities. *Global Public Policy and Governance*, 1-4.
6. Gasco-Hernandez, M., Nasi, G., Cucciniello, M., & Hiedemann, A. M. (2022). The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities. *Urban Governance*.
7. Buongiorno Sottoriva, C., Nasi, G., Barker, L., Cesar, C. F., Chantillon, M.; Claps M., Vanderbroucke, D., (2022). *Leveraging the power of location information and technologies to improve Public Services at Local Level* (No. JRC130451). Joint Research Centre
8. Nasi, G., Choi, H., Cucciniello, M., & Christensen, R. K. (2022). A systematic literature review of city competitiveness: A 30-year assessment and future agenda for public administration. *Public Management Review*, 1-25.
9. Osborne, S. P., Nasi, G., & Powell, M. (2021). Beyond co-production: value creation and public services. *Public Administration*. <https://doi.org/10.1111/padm.12718>
10. Osborne, S. P., Cucciniello, M., Nasi, G., & Strokosch, K. (2021). New development: Strategic user orientation in public services delivery—the missing link in the strategic trinity?. *Public Money & Management*, 41(2), 172-175.
11. Bianchi, C., Nasi, G., & Rivenbark, W. C. (2021). Implementing collaborative governance: models, experiences, and challenges. *Public Management Review*, 1-9.
12. Mergel, I., Bellé, N., & Nasi, G. (2019). Prosocial Motivation of Private Sector IT Professionals Joining Government. *Review of Public Personnel Administration*.  
<https://doi.org/10.1177/0734371X19886058>
13. Porumbescu, G., Bellé, N., Cucciniello, M., & Nasi, G. (2017). Translating policy transparency into policy understanding and policy support: Evidence from a survey experiment. *Public Administration*, 95(4), 990-1008.
14. Hiedemann, A. M., Nasi, G., & Saporito, R. (2017). A public service-dominant logic for the executive education of public managers. *Teaching Public Administration*, 35(1), 66–87.
15. Cucciniello, M., Lapsley, I., & Nasi, G. (2016). Managing health care in the digital world: A comparative analysis. *Health Services Management Research*, 29(4), 132–142.
16. Bellé N., Cucciniello M., Mena, M., Nasi G. (2016) Smart Cities and Transparency Does Smartness Influence Transparency? Proceeding HICSS '16 Proceedings of the 2016 49th Hawaii International Conference on System Sciences (HICSS), p. 2944-2952
17. Cucciniello M, Lapsley I, Nasi G, Pagliari C. (2015) Understanding key factors affecting electronic medical record implementation: a socio-technical approach, *BMC Health Services Research* Vol. 15:268
18. Cucciniello M, Guerrazzi C, Nasi G. (2015) The performance of mhealth in cancer supportive care: a research agenda. *Journal of Medical Internet Research* Vol. 17 Issue 2
19. Cucciniello M, Guerrazzi C, Nasi G, Ongaro E. (2015). Coordination Mechanisms for implementing complex innovations in the healthcare sector. *Public Management Review* Vol. 17, Issue 7 p.1040-1060



20. Cucciniello M, Guerrazzi C, Nasi G. (2015) The role of mobile technologies in health care processes: the case of cancer supportive care, *Journal of Medical Internet Research* Vol. 17 Issue 2
21. Cucciniello M, Bellè N, Nasi G, Valotti G. (2015) Assessing public preferences and the level of transparency in government using an exploratory approach, *Social Science Computer Review* Vol. 33, Issue 5 p. 571-586
22. Cucciniello M, Nasi G. (2014) Evaluation of the impacts of innovation in the healthcare sector: a comparative analysis, *Public Management Review* Vol. 16, Issue 1 p. 90-116
23. Cucciniello M, Nasi G. (2014) Transparency for trust in Government: how effective is formal transparency?, *International Journal of Public Administration* Vol. 37 Issue 13 p. 911-921
24. Osborne S. P., Radnor Z., Nasi G. (2013) A New Theory for Public Service Management? Toward a (Public) Service-Dominant Approach, *American Review of Public Administration*, Vol. 43, pp.1351-58
25. Nasi G., (2011) Public Personnel Policies: Impact on Government Performance, *Journal of Comparative Policy Analysis*, Vol. 13, Issue 1, p. 5-10
26. Cristofoli D., Nasi G., Turrini A., Valotti G., (2011) Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership, *Governance*, Vol.24, Issue 2, p.261–283
27. Nasi G., Cristofoli D., Frosini F., (2011) On line service provision: are Municipalities really innovative? The case of Municipalities in Italy, *Public Administration*, Vol. 89, Issue 3, p. 821–839
28. Turrini A., Cristofoli D., Frosini F., Nasi G., (2010) Networking literature about determinants of network effectiveness, *Public Administration*, Vol. 88, Issue 2, p.528-550
29. Turrini A., Nasi G., Cristofoli C., Soscia I., (2010) Lifting the veil of Maya: Measuring the implementation gap of public management reforms in Italy, *International Journal of Public Sector Management*, Vol. 23, Issue 1, p. 5-21
30. Nasi G., Frosini F., (2010) Vision and practice of e-government: an empirical study, *Financial Accountability and Management*, Vol. 26, Issue 1, p. 85-101
31. Anessi Pessina E., Nasi G., Steccolini I., (2010) Accounting innovations: a contingent view on Italian LGs, *Journal of Public Budgeting, Accounting & Financial Management*, Vol. 24, Issue 3, p. 321-342
32. Nasi G., Steccolini I., (2008) Implementation of Accounting Reforms: An Empirical Investigation into Italian Local Governments, *Public Management Review*, Vol. 10, N. 2, pp. 175 - 196
33. Geva-May I., Nasi G., Turrini A., Scott C. (2008), MPP programs emerging around the world, *Journal of Policy Analysis and Management*, Vol. 27, No. 1 p. 187-204
34. Anessi Pessina E., Nasi G., Steccolini I., (2008) Accounting reforms: determinants of Local Governments' choices, *Financial Accountability and Management*, Vol. 24, No. 3, p. 321-342

**Articles in Italian referred journals**

1. Hiedemann, A.M, Mion P.G., Nasi G. (2018) Milano, Monaco, Barcellona: ecosistemi a confronto, *Economia & management*,. 1, p. 29-34
2. Nasi G, Cucciniello M., (2014). Innovazione e agenda digitale: proposte per l'attuazione Innovation and digital agenda: a proposal for implementation *Economia & Management* pp.17-20
3. Cucciniello, M, Guerrazzi, C. Nasi, G. Claudio Dario, Mauro Rizzato e Andrea Favaro. (2014) Modelli di governance per l'avvio del Fascicolo Sanitario Elettronico. L'esperienza del Veneto, *Governance framework for electronic patient records: the case of the Veneto Region, Mecosan* pp.49- 70
4. Nasi G., Pirotti G., Soda G. (2014) La competitività delle aziende italiane. I primi risultati dell'Osservatorio Manager Insight. Competitiveness of Italian firms, Initial results of the Manager Insight Observatory, *Economia & Management*
5. Cucciniello M., Nasi G., Saporito R. (2010) Essere trasparenti conviene, It's convenient to be transparent *Economia & Management*, 6, p. 5-7

6. Barbieri, M. Cucciniello M., Galli D., Nasi G., Valotti G., (2010) PA Performance. Una proposta per attuare la riforma, *Public Sector Performance: a proposal of reform Economia & Management*, 5, p. 1-8
7. Caccia C., Cucciniello M., Nasi G., (2009) Gli impatti della cartella clinica elettronica: un modello di misurazione degli effetti sull'azienda, *Mecosan 70*, pp. 23-34
8. Nasi G., (2007) Lo stato di attuazione dell'e-government negli Enti Locali Italiani: tra retorica e realtà The status of e-government adoption in Italy: rhetoric or reality, *Economia & Management*, 6, p. 62-63
9. Buccoliero L., De Nardi F., Nasi G., Steccolini I., (2005) L'implementazione della contabilità economico-patrimoniale negli enti locali italiani: i risultati di un'indagine empirica, *The implementation of accrual accounting within Italian municipalities: the results of an empirical analysis.*, *Azienda Pubblica*, 4, p. 591-614.

***Book chapters in referred books***

1. Nasi, G., Cucciniello, M., Degara, V. (2018). Evaluation of Innovation Performance in the Public Sector: A Systematic Review of Studies. In *Outcome-Based Performance Management in the Public Sector* (pp. 203-224). Springer, Cham
2. Cucciniello, M., Galli, D. Guerrazzi, C. Nasi, G. Ongaro, E. (2014) Coordinating Care in Italy: Introducing an Electronic Patient Record system in Lombardy Region. In *Organizing for coordination in the public sector. Practices and lessons from 12 European Countries.* edited by G. Bouckaert, G. Peters, PALGRAVE-MACMILLAN
3. Cucciniello M., Nasi G., Saporito R. (2012). Making transparency transparent: an Assessment Model for Local Governments. Giovanni Tria, Giovanni Valotti (a cura di) *Reforming the Public Sector: How to Make the Difference.* Brookings Institution Press, USA, pp.26-pp.47
4. Cucciniello M., Nasi G., Saporito R. (2012) E-government and transparency: the degree of interactivity and openness of Italian municipalities, in *Managing E-Government Projects: Concepts, Issues and Best Practices*, Edited by Stephen Aikins, University of South Florida , IGI Global, 2012
5. Nasi G., (2009) E-government and local service delivery: the case of Italian local governments, *Local E-Government Adoption and Implementation: Comparative Studies*, Edited by Christopher Reddick, University of Texas, IGI Global, p. 735-751.
6. Nasi G., Vendramini E. Delivering International Public Management programs: the case of Bocconi University, (co-author: Vendramini, E.) in *Public Administration and Public Policy Degree Programs in Europe: The Road from Bologna*, edited by György Jenei and Karoly Mike, Publisher NISPAcee, Bratislava, Slovakia, 2008

***Books in Italian***

1. Bertoni A., Fosfuri A., Gambardella A., Nasi G. (2014) *Lo stato digitale: come l'innovazione rivoluziona il rapporto con i cittadini*, RCS Libri
2. Nasi G. (2013) *Misurare e valutare l'innovazione nelle aziende pubbliche*, *Measuring and evaluation of innovation in the public sector*, Egea, Italia
3. Cucciniello M., Nasi G., Saporito R. (2012) *Trasparenza nel settore pubblico: quale divario tra il dichiarato e il desiderato? Transparency in the public sector: which gap between formal and desired transparency?* Egea, Italia
4. Nasi G. (2008) *Innovazione e cambiamento nelle aziende del settore pubblico*, *Change and innovation in public agencies*, EGEA, Milano, Italy, 2008
5. Cucciniello M., Nasi G., (2008) *Lo stato d'attuazione dell'e-government in Italia: retorica o realtà? The status of e-government adoption in Italy: rhetoric or reality?*, EGEA, Milano, Italy

6. Buccoliero L., Caccia C., Nasi G., (2005) E-health: Percorsi di implementazione dei sistemi informativi in sanità E-health: methods of information system implementation in health care Milano, Italy: Mc Graw Hill Italia
7. Buccoliero L., Caccia C., Nasi G., (2002) Il sistema informativo dell'azienda sanitaria A hospital information system (co-authors Buccoliero L., Caccia C.) Milano, Italy: Mc Graw Hill Italia
8. Buccoliero L., Calciolari S., Mele V. Verso l'ospedale virtuale Towards a virtual hospital (co-authors Buccoliero L., Calciolari S., Mele V.) Milano, Italy :Franco Angeli, 2001

**Book chapters in Italian books**

1. Cucciniello, M., Claudia Guerrazzi, Greta Nasi, Claudio Caccia (2014) Fabbisogni informativi nelle aziende sanitarie: quale coerenza tra stato di maturità, propensione all'investimento e soluzioni offerte. L'aziendalizzazione della sanità in Italia. Rapporto OASI 2014. Egea, ITALIA, CERGAS
2. Cucciniello M., Guerrazzi C., Nasi G. (2013). Fascicolo Sanitario Elettronico: modelli di implementazione e raccomandazioni per l'adozione, Electronic Patient Records: suggestions for adoption and implementation, in Rapporto OASI 2013. L'aziendalizzazione della sanità in Italia, Egea, ITALIA pp.429-462
3. Guerrazzi C., Cucciniello M., Nasi G. (2013). E-government e innovazione nei servizi pubblici. Borgonovi E., Fattore G., Longo F. (a cura di) Management delle istituzioni pubbliche. Egea, ITALIA, pp.229-242
4. F. Lega, G. Nasi, A. Turrini (2012). L'evoluzione del sistema di pubblico impiego. Borgonovi, E. Fattore, G. Longo F. (a cura di) Management delle istituzioni pubbliche. Egea, pp.203-214
5. G. Nasi, C. Salvatore (2012). La valutazione della ricerca universitaria in Australia. R. Palumbo (a cura di) La valutazione periodica della ricerca nelle discipline economico-aziendali. Una comparazione internazionale. FrancoAngeli, ITALIA, pp.33-59
6. G. Nasi, A. Turrini (2012). E-government e innovazione nei servizi pubblici. Borgonovi, E. Fattore, G. Longo F. (a cura di) Management delle istituzioni pubbliche. Egea, Italia, pp.217- pp.229
7. Caccia C., Cucciniello M., Nasi G., (2009) La valutazione degli impatti della cartella clinica elettronica, in "L'aziendalizzazione della sanità in Italia. Rapporto OASI 2009", Egea, Milano, pp. 367-394
8. Cucciniello M., Nasi G., (2008) Il modello di governance e di valutazione degli impatti del progetto Citizens iTV, in AA.VV "Citizens iTV: un modello regionale di servizi ai cittadini attraverso la televisione digitale terrestre. Il progetto sperimentale di Regione del Veneto", Milano, Franco Angeli Editore, pp. 141-161
9. Nasi G., Heller L., (2004) Il sistema informativo come strumento di governo della domanda in "Il governo della domanda delle aziende sanitarie", Milano, McGraw Hill Italia, pp. 210-227
10. Buccoliero L., Nasi G., (2004) Il sistema informativo delle aziende sanitarie italiane: stato dell'arte e prospettive evolutive dell'area clinica in "L'aziendalizzazione della sanità in Italia. Rapporto OASI 2004", Milano, Egea, pp. 559-578
11. Buccoliero L., Nasi G., (2002) La gestione elettronica dei dati del paziente, in "Il percorso assistenziale" Milano, Mc Graw Hill Italia, pp. 452-471
12. Buccoliero L., Bianchi C., Nasi G., (2001) E-procurement "buy side": prima analisi delle percezioni dei responsabili delle unità operative economato-provvenditorato di aziende sanitarie, in "L'aziendalizzazione della sanità in Italia Rapporto OASI 2001", Milano, Egea, pp.802-820
13. Anessi Pessina E., Buccoliero L., Cantù E., Nasi G., (2000) Il sistema di contabilità generale: normative regionali a confronto, in "L'aziendalizzazione della sanità in Italia. Rapporto OASI 2000", Milano, Egea, pp. 129-200
14. Mele V., Nasi G., (2000) Dall'EDI all'e-procurement nei processi d'acquisto - Osservatorio Telesanità 2000 – Quaderno AIM-MXM n.42 Milano AIM - Associazione Interessi Metropolitan

## GRETA NASI

15. Buccoliero L., Cavaliere A., Nasi G. (2000) I sistemi informativi automatizzati a supporto dei sistemi di programmazione e controllo, in "Programmazione e controllo di gestione nelle aziende sanitarie", Milano, Mc Graw Hill Italia, pp. 269-295
16. Buccoliero L., Nasi G. (2000) Ridisegnare il sistema informativo in "Lo sportello unico per le imprese. Una guida in sei mosse" Milano, ETAS LIBRI, pp. 123-155
17. Meneguzzo M., Buccoliero L., Nasi G., (1999) ERP ed innovazioni gestionali: lezioni dal caso SAP - Quaderno MxM - AIM n.41, Milano AIM - Associazione Interessi Metropolitaniani p. 73-90

*Personal data, I hereby authorize the use of my personal data in accordance to the GDPR 679/16 - "European regulation on the protection of personal data"*